

GS Murphy Carpet Cleaning

A COMMUNICATION TO OUR VALUED CLIENTS PERTAINING TO CORONAVIRUS (COVID-19)

GS Murphy deeply cares about the health and safety of our clients and employees.

For many years, GS Murphy Carpet Cleaning has been dedicated to providing our customers with a healthy home and office environment. As we all adjust our routines during this flu season and the ongoing Coronavirus (COVID-19) situation,

We would like to discuss the steps we are taking to ensure that our services are delivered in the healthiest way possible to help you maintain the cleanliness of your home and protect your family.

The strategy of GS Murphy includes three crucial considerations:

✓ Our Team Our skilled technicians are trained to take special safety measures, including wearing personal protective equipment (for instance, disposable gloves, shoe coverings, and masks when needed), frequent hand washing, and minimizing physical contact.

Our technicians are warm and compassionate—your health is our primary concern. Kindly inform your local GS Murphy office that performs your service about your specific

conditions so our technicians can prepare appropriately. This includes any conditions in your home, such as recent or current illnesses among family members. Our professional technicians can suggest the most suitable services and solutions for your particular situation.

At **GS Murphy**, we believe in a healthy team. We are asking our team members across our locations and in our offices to employ proper measures to minimize risk, including personal care and protection, and to stay home if they feel unwell until they have completely recovered.

✓ **The GS Murphy Method** We are encouraging our technicians to offer to apply our medical-grade sanitizer as an optional service for all customers. This vital service can offer a healthier environment than just cleaning. Our medical-grade sanitizers have been proven to destroy viruses. We have been sanitizing homes for many years and are proficient at boosting your home's cleanliness and health.

✓ **Tools and Equipment** Our standard protocol includes local operators carrying out a thorough cleaning of equipment daily. As an extra precaution, we are also asking technicians to use our medical-grade sanitizer and clean the equipment between each service to ensure clean equipment is brought into the next home.

Bear in mind that GS Murphy technicians are experts in cleaning surfaces in both residential and corporate settings. Some of the top retailers and offices trust GS Murphy to

help them maintain a healthier environment for their staff and customers. Whether it's your home or business, you can trust our professional team of Healthy Home experts. With an utmost focus on these three areas, our team is prepared to help you create and maintain a healthier environment. We care about you, your home or workplace, and everyone in it.

GS Murphy offers a top-tier cleaning package with our highest level of service to keep your home cleaner and healthier for your entire family.

HEALTHY HOME PACKAGE

- Deep Cleaning utilizing our unique Hot Carbonating Extraction process and our green-certified, non-toxic solution.
- Protectant application, so carpets remain cleaner for longer
- Hospital-grade Sanitiser application to eliminate viruses, bacteria, and germs Our unique Hot Carbonating Extraction (HCE) process removes 98% of common household allergens from carpets and upholstery and 89% of airborne bacteria when a sanitiser is added.*

Our hospital-grade sanitiser eliminates 99.99% of bacteria from Tile & Stone, Vinyl Composite Tile (VCT), Hardwood and Engineered Wood Floors, Luxury Vinyl Tile (LVT), and Granite Countertops.*

*Based on results of studies conducted by independent laboratories of GS Murphy's Hot Carbonating Extraction process. Allergens tested were dog and cat dander and dust mite allergen.

All bacteria results include use of sanitiser. Figures are an average across multiple homes. Hard surface bacteria tests were based on independent lab testing associated with EPA registration sealed stone and VCT surfaces were evaluated and bacteria tested include salmonella, influenza, and E. coli.

Please note: These sanitisers have not yet been tested against the novel coronavirus COVID